

LOTUS® NOTES® CONNECTOR

The Lotus Notes Connector links the Esker Fax server directly to Lotus Notes, unifying e-mail and fax messaging under a single client and integrating address databases to simplify inter- and intra-office communication. With the Lotus Notes Connector, users can send and receive faxes through the Notes e-mail box and access addresses and fax numbers from the Notes user database. Joining the power of fax with the familiarity of e-mail, the Lotus Notes Connector unifies your critical messaging activities.

UNIFIED MESSAGING INTERFACE

With Lotus Notes fax/e-mail integration, everyone in your organisation can send and receive faxes through their Notes interface, unifying the majority of their messaging activities under a single client. And no training is required since users are already familiar with the Notes client. In addition, since the Lotus Notes Connector enables direct communication between fax server and e-mail server, there is no need to install a separate fax client.

SENDING A FAX

Notes users can send a fax in two easy ways, From within:

- ◆ The Notes mail client.
- ◆ An active document in any Microsoft® Windows® application.

NATIVE FILE ATTACHMENTS

Notes users can attach files to faxes in over 40 formats, including Office 2000, Office 97, Lotus SmartSuite®, WordPerfect® Office, TIFF, and ASCII. When the fax is sent, the fax server converts the file to a standard Group 3 fax.

UNIFIED ADDRESS BOOKS

With the Lotus Notes Connector, the Notes address database becomes a universal contacts list, conveniently merging fax and e-mail processes for greater efficiency.

When the Lotus Notes Connector is installed, all contacts existing in the Esker Fax database are transparently copied to the Notes address database. When users or administrators add new contacts to their respective private or public address books, they are prompted to supply both e-mail address and fax number. To add a fax number to an existing Notes entry, users or administrators simply add a Fax Destination to the contact information. When sending a message, users select the name of a contact from an address book, then choose either "E-mail Address" or "Fax Destination." Lotus Notes routes the message to the appropriate server. Users can send e-mails and faxes to multiple addresses or to distribution lists.

ADVANCED ADDRESSING

Notes integration also gives users advanced addressing capabilities that can simplify fax management and storage. When a standard fax is sent, only the recipient's name and fax number are displayed on the recipient's Inbox view. With advanced addressing, the sender can enable the display of additional information – their own name, their company name, and the recipient's company name. Advanced addressing also allows users to choose a cover page template or select e-mail notification of transmission success or failure.

INBOUND FAX

Administrators can automatically route inbound faxes directly to any number of network users as e-mail with a simple point-and-click configuration at the server.

To minimise the load on the Notes databases, administrators can configure the system to supply a pointer to the incoming image file, rather than sending the actual image file (this requires that all users have read access to the network drive where the faxes are stored).

CONVENIENT, EASY TO USE, EFFICIENT

With the Lotus Notes Connector, your two most important messaging strategies are combined under a single client and a merged contacts database. This convenient, easy-to-use unified messaging environment promotes efficiency for users and administrators alike – and reduces the costs of all your document communications.

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For more information, please contact us:

The Newtown Business Centre • Level 2 • Suite 204
1, Erskineville Road • Newtown NSW 2042 • Australia
Tel: +61.2.9565.5688 • www.esker.com.au

